TENNESSEE DEALER NEWS

October 2020



A Note from the editor, Phyllis Sartin

This newsletter contains important information, compliance alerts, legislative updates, events & general details concerning Tennessee's Automobile Dealer Industry. Got a question? Need help? Give us a call!

Stay Informed and

Stay Compliant!

Legislative Updates

Auction Discounts

Fast Track FINANCE

Service Providers

Digital Retailing





HAPPY FALL



Get Your Auction
Discount Card
TODAY!





THE PERFECT APPOINTMENT

Close Your Shown Appointments at 80%! Yes, top dealers really do enjoy 80%+ show rates and 80%+ close rates of their appointments by following *The Perfect Appointment!* In this updated version, Steve and the Undeniable Advantage Team show you what works for dealers and what doesn't work when enacting The Perfect Appointment in your [......]

Short & Sweet Video WATCH NOW



Top Digital Marketing & Sales Trainer,
Steve Stauning





Support our Auction Partners



Current Security Gate (Pick-Up) 8am-10pm 7 Days a week
Starting October 1, 2020
Hours will be Mon-Fri 8am-10
Saturday & Sunday 8am-4pm

OFFICE HOURS REMAIN THE SAME

631 Burnett Road Old Hickory, TN 37138 Primary Phone: 615-847-7400

www.adesa.com/Nashville



Tuesday, October 6th

Simulcast Available: 🕘 1d 3h 15m 20s

Sale EVERY Tuesday at 3:00pm

3639 Royal Park Blvd Spring Hill, TN 37174 Primary Phone: 931-674-8000

www.musiccityaa.com



Don't Miss Cartoberfest
October 14, 2020

Giveaways, brats, cars and more!

SALE STARTS AT 9:15

3719 Old Getwell Rd Memphis, TN 38118

Primary Phone: 901-795-7634
www.memphisautoauction.com



ADESA Simulcast
THE NEW LIVE

Preview cars on Monday
In-Lane Virtual Bidding on
Sale Day: Tuesday at 8:45am

5400 Getwell Rd Memphis, TN 38118 Primary Phone: 901-365-6300

www.adesa.com/Memphis

Support our Auction Partners





SimCasts[™]is Here!

Contact the office today to create an account to **Bid Online** and use our **Dealer Mobile App!**

Sale Day: Every Friday at 9:30am (Licensed Dealers Only)

38 Graves Loop Rd Medina, TN 38355

Primary Phone: 731-783-4500

www.jacksontennesseeautoauction.com



Every Tue. At 4pm

50 Fiberglass Rd Jackson, TN 38301 731-423-5551

Thanks to all the dealers that support us!



Lonnie Cobb

www.dealerconnectautoauction.com



ADESA Simulcast

ADESA DealerBlock is open around the clock

Sale Day: Friday at

8:30am

1011 Adesa Blvd. Lenoir City, TN 37771 Primary Phone: 865-988-8000

www.adesa.com/Knoxville



ADESA Simulcast THE NEW LIVE

ADESA DealerBlock is open around the clock

Sale Day: Thursday at

9:30am

195 Joe R McCrary Rd Fall Branch, TN 37656 Primary Phone: 423-348-8419 www.adesa.com/East Tennessee

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Partners



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THE ACCELERATOR

NEWS YOU NEED ... AT AUTOMOTIVE SPEED!

How's Your Service Department Doing? Why Customer Reviews Are More Important Than Ever

It's not news to anyone that Covid-19 has changed our world forever. It's changed the way we work, the way we socialize, and the way we shop. Like all other business sectors, the automotive world was rocked in early March when Covid started hitting the country hard. OEM brands like Toyota reported a 37% drop



TENNESSEE DEALER NEWS was established in 2007 and remains The SOURCE for Compliance Alerts and Legislative Updates for the auto dealers across the state of Tennessee.

TDN is recognized for being a point of contact where auto dealers can turn when help is needed most.

The goal of our organization is to help dealers stay informed on what is taking place in the industry and to provide them with quality products and services.

"Quality means doing it right when no one is looking."

-Henry Ford



-Author Unknown



Announcements



ADESA MEMPHIS IS OPEN & HAVING IN LANE AND ONLINE BIDDING!! 4 LANES RUN EACH WEEK. SEE DETAILS BELOW:

A Lane: GM Financial units (From 100-200 units each week)

B Lane: Dealer units (100+ each week)

C Lane: Avis Budget units (Around 100 each week)

E Lane: ALLY, American Credit Acceptance, & Miscellaneous Fleet

Lease units (50-100 units each week)

E Lane at 11 am cst FCA Chrysler Closed Sale (60-100 units every other week)

ADESA MEMPHIS IS NOT CHARGING THE \$50 ONLINE FEE AT THIS TIME

Bid in lanes or from your phone or both!

It's worth the drive to come check us out!

Register now to start buying and selling vehicles at our auctions



Featured Consignors

- Acura Remarketing
- America's Car Mart
- Avis Budget Group
- Caprock Auto Remarkeeting
- Credit Acceptance/VRS
- Enterprise
- ADESA Nashville

- GTB
- Hertz
- Honda Remarketing
- Lendmark Financial
- Navy Federal Credit Union

- · OneMain Financial
- · PAR North America
- Remarketing of America
- TitleMax
- Wheels Exchange

Every Thursday

Fleet/Lease and Dealer Consignment at 9:30 a.m. CT

IN-OP sale at 8:45 a.m. CT

Bi-weekly on Thursday

Honda/Acura Remarketing - 9:30 a.m. CT, Lane A

<u>Directions to this location</u>



TN DISCIPLINARY ACTION REPORT 2020

Motor Vehicle	Location	Violation	Action	Date
Motor Vehicle	Nashville, TN	\$5,000 civil penalty and \$200 costs	Engaging in false, fraudulent, or deceptive practice (s)	8/18/2020
Motor Vehicle	Sevierville, TN	\$1,500 civil penalty	Failure to produce business records	8/4/2020
Motor Vehicle	Madison, TN	\$5,000 civil penalty	Engaging in false, fraudulent, or deceptive practice (s)	8/14/2020
Motor Vehicle	Smyrna, TN	\$750 civil penalty	Expired county business license and employing unlicensed salesperson(s)	8/19/2020
Motor Vehicle	Knoxville, TN	\$250 civil penalty	Failure to maintain city business license	8/7/2020
Motor Vehicle	Cleveland, TN	\$500 civil penalty	Employing unlicensed salesperson(s)	8/19/2020
Motor Vehicle	Johnson City, TN	\$750 civil penalty	Unlicensed activity	8/3/2020





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